

North Star Auto Service

Where Customers Send Their Friends

TECH INSTRUCTIONS

Bill To Dr. Sarah Campbell
Suite 432
774 Burrard Street
Vancouver, B.C. V5Y 6U6
Canada
Phone (604) 555-1212 Ext 44
Invoice Date 28 Sep 2003

Invoice Date 28 Sep 2003
Appointment 28 Sep 2003 11:10 am
Promised 29 Sep 2003 6:00 pm

Vehicle SARA1
Desc Silver 2003
Make Jaguar Vanden Plas Sedan
Engine V8-3996 4.0L DOHC
Odometer 24,435
VIN

Work Order # 000000980
Invoice # N/A
Svc Advisor Sheardown, Ralph
Technician McFarlane, Todd

Reported Problems

Loss of Coolant - Inspect & Report

Check cooling system and report on loss of coolant.
Labor To Diagnose Problem

Inspections Requested

Cooling System Pinpoint Inspection

Requested with Loss of Coolant - Inspect & Report.
Technical Service Rate

Services Requested

Lube Oil & Filter (Premium Oil)

Change engine oil and filter. Includes up to 5 litres of Premium 5w30 or 10w30 Castrol Motor Oil. Includes chassis lube as required. Includes 30 point Preventative Maintenance Inspection and visual brake inspection.

Premium Oil
Oil Filter
Labor

Deferred Work

Water Pump - Replace

Includes Removal and Replacement of Water Pump. Includes removal of required equipment for access. Includes refilling coolant level, testing freeze point and PH Acid Level.

Technical Service Rate
Water Pump Assembly
Radiator Hose
Engine coolant

Reminder

Cooling System should be flushed every 2 years or 50,000 km.

Tech Instructions Comments

Wheel Locak & Hub Caps Returned ____ Authorization Date _____

Lube Sticker Installed ____ Time _____

Final Road Test Performed ____ Phoned ____

Technician Signature _____