



INSIDE  
THIS ISSUE:

CARQUEST WEBLINK 2  
SMS 1

Contact and Vehicle Merge  
Function 1

WORLPAC AConeX  
Integration 2

## Protractor News & Tips

### New CARQUEST WEBLINK 2 SMS Integration



Protractor has completed its integration with CARQUEST's WEBLINK 2 SMS system. The new CARQUEST catalog offers parts integration with their online ordering system but also offers additional features such as a labor guide, tire specifications, and service intervals. You can also place orders for non-application parts.

Watch the CARQUEST Catalog Tour for more information [here](#).

### Contact and Vehicle Merging

As of version 4.1.8 of the software, you have the ability to merge contacts and vehicle records together. If someone enters a duplicate contact or vehicle, the clean up is an easy procedure now. However, take care because the procedure can't be undone.

#### Contact Merging

1. Update the contact you wish to have deleted after the merge is complete.
2. Click on Tools and then click on Merge.
3. Search for the target contact. After the merge, the target contact will be kept and the current contact will be deleted.
4. Options: if the contact is an employee or supplier, check the boxes before proceeding. The supplier option will merge all purchase information and payables.
5. Click Apply and then Yes to proceed or No to cancel.

#### Vehicle Merging

1. Update the vehicle you wish to have deleted after the merge is complete.
2. Click on Tools and then click on Merge.
3. Search for the target vehicle. After the merge, the target vehicle will be kept and the current contact will be deleted.
4. Click Apply and then Click Yes to proceed or No to cancel.



## Protractor News & Tips

### WORLD PAC AConneX Integration



As you may know, Protractor already integrates with WORLD PAC's

speedDial software. However, there are always challenges when launching a third party application from the work order. The communication between the two applications is not always seamless and can be temperamental.

WORLD PAC recently implemented Activant's AConneX protocol for online ordering. AConneX is a protocol that allows Protractor to query for parts directly without having to launch a separate program or interface. This allows for a much tighter, problem free integration.

If you view the **Activant Catalog Tour** at the link below you will see all the features the Activant Catalog has to provide including the online ordering features.

[http://www.protractor.com/en/tours/tours\\_catalog\\_and\\_online\\_order.htm](http://www.protractor.com/en/tours/tours_catalog_and_online_order.htm)